

Shipping Policy for TheBuzBox.com

Processing and Shipping Times

At The Buz Box LLC, we partner with trusted suppliers to bring you quality products. Because we work with dropshipping suppliers, delivery times may vary slightly depending on the product's origin. Generally, please allow 7-20 business days for your order to arrive. This timeframe includes processing time (2-4 business days), during which your order is verified, prepared, and shipped.

Shipping Confirmation and Tracking

Once your order has shipped, you'll receive a confirmation email with tracking details. This allows you to monitor your shipment and stay updated on its progress.

Delayed or Missing Shipments

If more than 20 business days have passed since you placed your order and it has not arrived, please contact us at support@thebuzbox.com. Our team will promptly investigate your order status and work to resolve any issues.

Shipping Locations

Currently, we offer shipping to the United States and Canada. While our standard shipping timeframes apply to U.S. orders, Canadian orders may vary due to customs processing and other potential delays outside our control. For any questions specific to Canadian shipments, feel free to contact us.

Changes and Cancellations

Once an order has been processed and shipped, we are unable to make changes or cancel it. If you need assistance with an order modification, please reach out to our support team as soon as possible, and we will do our best to accommodate your request.

Contact Us

For any questions or support related to shipping, please don't hesitate to reach out at support@thebuzbox.com. We're here to help and ensure you have a smooth experience with your purchase.

Thank you for choosing The Buz Box LLC!